***Bank Name:* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Charter #:* \_\_\_\_\_\_\_\_\_\_**

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| **Information Technology Risk Examination (InTREx)****Products and Services Template** |

Please fill in **ALL** areas. If application is not utilized place an “n/a” in space provided. If remote access to a system is granted please fill-in as appropriate: “**E” for employee**; **“V” for vendor**; or **“B” for both employee and vendor**. The method of remote access should be described within the appropriate section below. Contact the Examiner-in-Charge with any questions regarding completion of this form.

|  |  |  |  |
| --- | --- | --- | --- |
|  | **In-House** | **Outsourced** | **Remote Access** **to System** |
| **Vendor Name****City, State** | **Software Application/ Version #** | **Hardware Make and O/S** | **Servicer Name****City, State** | **Software Application/ Version #** |  |
| **Core Processing** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Deposits** |  |  |  |  |  |  |
|  Demand  |  |  |  |  |  |  |
|  Savings & Time |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Loans** |  |  |  |  |  |  |
|  Commercial  |  |  |  |  |  |  |
|  Mortgage  |  |  |  |  |  |  |
|  Consumer/Installment  |  |  |  |  |  |  |
|  Other |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Investments** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **General Ledger** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Customer Information File (CIF)** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Trust**  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Retail EFT** |  |  |  |  |  |  |
|  ACH |  |  |  |  |  |  |
|  Wire System 1 |  |  |  |  |  |  |
|  Wire System 2 |  |  |  |  |  |  |
|  ATM(Network/Driver) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Credit Card** |  |  |  |  |  |  |
| **Merchant Services** |  |  |  |  |  |  |

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| **Information Technology Risk Examination (InTREx)****Products and Services Template** |

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|  | **In-House** | **Outsourced** | **Remote Access** **to System** |
| **Vendor Name****City, State** | **Software Application/ Version #** | **Hardware Make and O/S** | **Servicer Name****City, State** | **Software Application/ Version #** |  |
| **Item Processing** |  |  |  |  |  |  |
| Branch Capture |  |  |  |  |  |  |
|  Merchant Remote Deposit  Capture |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Imaging** |  |  |  |  |  |  |
|  Checks |  |  |  |  |  |  |
|  Document |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Internet/E-Banking:** |  |  |  |  |  |  |
|  Web Site Address/URL: *http*: |  |  |  |  |  |  |
|  Informational Web Site (Web  server) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Transactional Internet Banking** |  |  |  |  |  |  |
|  Consumer/Retail |  |  |  |  |  |  |
|  Bill Payment |  |  |  |  |  |  |
|  On-line Credit Applications |  |  |  |  |  |  |
|  On-line Deposit Applications |  |  |  |  |  |  |
|  Commercial (Cash  management, ACH, Wire) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Telephone Banking** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Mobile Banking** |  |  |  |  |  |  |
| **Mobile Capture** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Person-to-Person Payments** |  |  |  |  |  |  |
| **Account-to-Account Payments** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Other Internet or E-banking Products** |  |  |  |  |  |  |

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| **Information Technology Risk Examination (InTREx)****Products and Services Template** |

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|  | **In-House** | **Outsourced** | **Remote Access to System** |
| **Vendor Name****City, State** | **Software Application/ Version #** | **Hardware Make and Model** | **Servicer Name****City, State** | **Software Application/ Version #** |
| **Network Management/Security:** |  |  |  |  |  |  |
|  Operating System(s): |  |  |  |  |  |  |
|  Virtualization |  |  |  |  |  |  |
| Hardware/Software Inventory Management Tool |  |  |  |  |  |  |
|  Configuration Management Tool |  |  |  |  |  |  |
|  Firewalls |  |  |  |  |  |  |
|  Intrusion Detection /  Prevention |  |  |  |  |  |  |
|  Email Filtering |  |  |  |  |  |  |
|  Web Filtering |  |  |  |  |  |  |
|  Data Loss Prevention |  |  |  |  |  |  |
|  Anti-Malware |  |  |  |  |  |  |
|  Log Management Tool |  |  |  |  |  |  |
|  Patch Management Tool |  |  |  |  |  |  |
|  Vulnerability Management Tool |  |  |  |  |  |  |
| **Data Circuit/Branch Communication** |  |  |  |  |  |  |
| **Voice over Internet Protocol (VOIP)** |  |  |  |  |  |  |

***Signature*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

***Date:* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**